

Residential Phone Feature and Star Codes

Amplex Phone service offers a set of feature and star codes at no extra charge. This article covers the Residential phone service, for business phone service please [click here for business specific instructions and usage](#) as they are different.

Call Forwarding

To **enable call forwarding** pickup your phone and dial: *72 and a 10 digit number. Wait 5-10 seconds and a voice will state Forward Always, and then read the number you entered to you. You can now hangup the phone.

Example: *724195551212 will forward all your incoming calls to 419-555-1212

To **disable call forwarding** pickup your phone and dial: *73 and wait 5-10 seconds for a voice to come on stating Forwarding is now disabled. You can now hangup the phone and the call forwarding is off.

Example: *73

Block Caller ID Outbound - One Time

To **block your caller ID on a single outbound call** pickup your phone and dial: *67 and a 10 digit number. Your caller ID will be blocked on this call and show up as anonymous or no caller ID.

Example: *674195551212 would make an outbound call to 419-555-1212 with caller ID blocked.

Block Caller ID Outbound - Persistent

To **block your caller ID on all outbound calls going forward** pickup your phone and dial: *30 wait 5-10 seconds. You will hear a voice come on the phone saying "Persistent caller ID block is now enabled" and you can hang up your phone. Your caller ID will be blocked on all calls going forward and show up as anonymous or no caller ID.

To **disable blocking your caller ID on all outbound calls going forward** pickup your phone and dial: *31 wait 5-10 seconds. You will hear a voice come on the phone saying "Persistent caller ID block is now disabled" and you can hang up your phone. Your caller ID will now be shown on outbound calls going forward.

Block Anonymous / Blocked Caller ID Calls Inbound

To **block callers who hide their caller id** from calling you pickup your phone and dial *77 and wait 5-10 seconds. A voice will come on saying "Block anonymous is now enabled." and you can now hangup the phone. An anonymous / no caller ID enabled caller will have their call automatically disconnected when they call your number now.

To **disable blocking callers who hide their caller id** from calling you pickup your phone and dial *87 and wait 5-10 seconds. A voice will come on saying "Block anonymous is now disabled." and you can now hangup the phone. Callers who block their caller ID can now call you again.

Call Back The Last Number That Called You

To **call back the last number you received a call from** pickup your phone and dial *69 and wait 5-10 seconds. Your phone will make an outbound call to the last number that called you.

Example: If the last number to call you did not block caller ID and was 419-555-1212 dialing *69 will place an outbound call to 419-555-1212.