

## Residential Phone - Blocking A Number From Calling Me

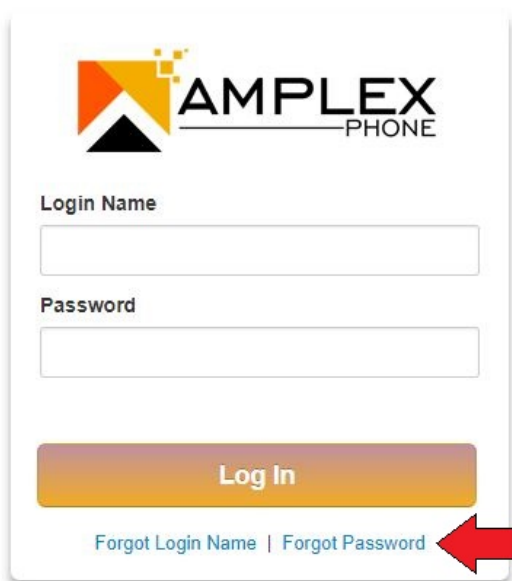
Amplex residential phone service allows you to add phone numbers to a block list which will automatically reject the call if someone from the number entered tries to call you.

You will need to know your Login Name and Password to <https://phone.amplex.net>. If you do feel free to click the Allow/Block link below.

[Allow/Block](#)

### How To Block A Number

- Begin by going to <https://phone.amplex.net>
- Click the Forgot Password link



AMPLEX  
PHONE

Login Name

Password

Log In

[Forgot Login Name](#) | [Forgot Password](#)

Your login name is: your-10-digit-phone-number@amplex.net (Ex: 4195551212@amplex.net)

## Forgot Password

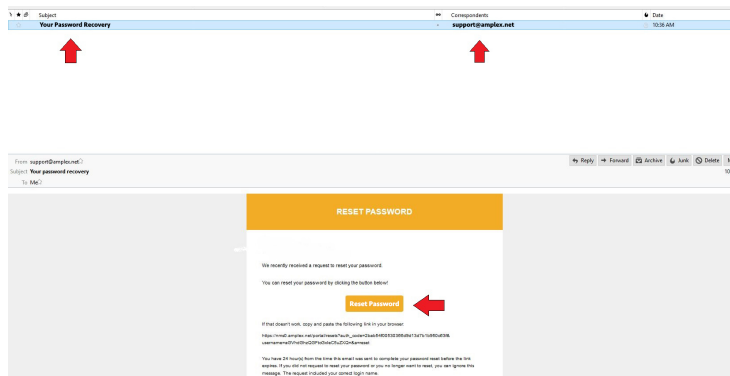
Please provide your Login Name so we can send a password reset link to the email linked to your account.

**Login Name**

**Send**

[Forgot Login Name](#)  
[Back to Login](#)

If after clicking send you do not get an email as pictured below, please contact us at 419-837-5015. We may need to update the email address we have on file.



After clicking Reset Password, you will be prompted to create one, (see picture below)

## Password Reset

Please set a new password to continue.

**New Password**

Minimum length of 8 characters, minimum of 1 capital letter(s), minimum of 1 number(s), minimum of 1 number(s).

**Confirm Password**

**Save**

Once you click Save, you will now be able to login: <https://phone.amplex.net>

Allow/Block

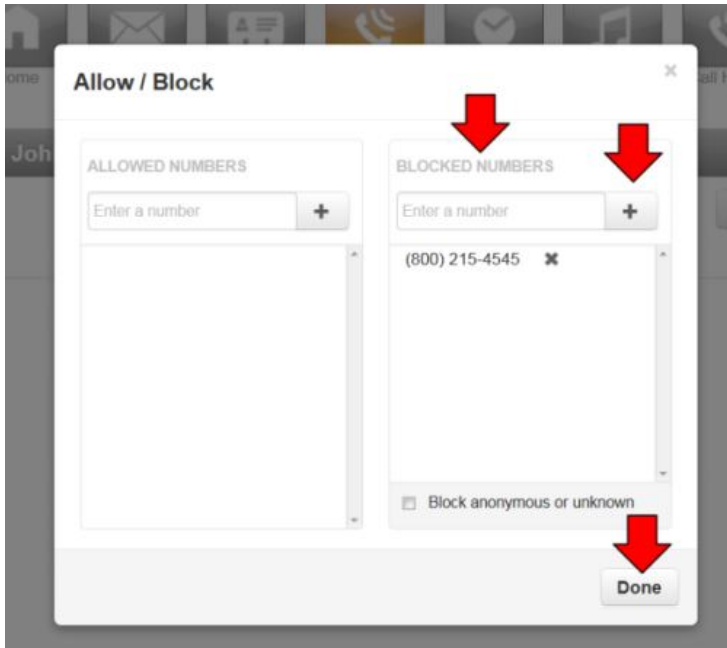
- Click on Answering Rules on the top icon bar.
- Click on Allow/Block



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In the Allow / Block screen you can now enter in a 10 digit number in the Blocked Number and click the + symbol to add a number. It is not recommend to use the Allow list as this will block all numbers outside of the phones listed and can cause problems receiving incoming calls if the number is not in your allowed number list. Once you are done adding numbers click done.

In the example below I've added 8002154545 to my list of blocked numbers.



## FAQ

**Question:** Can I block anonymous or unknown callers?

**Answer:** Yes. In the Allow/Block screen simply click the box next to "Block anonymous or unknown" then click done. This will block callers who do not have a caller ID number.