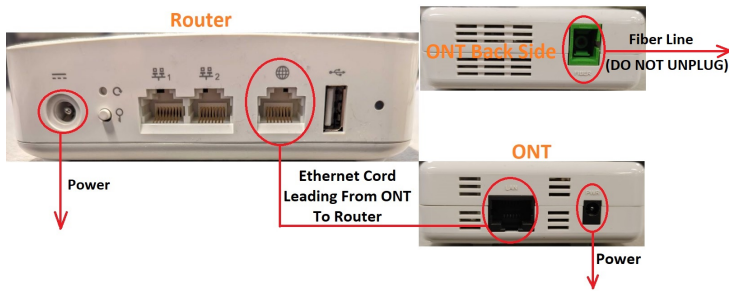


## Refreshing Your Network Equipment (Fiber Customer)

### Network Setup Overview



Below are some simple steps we recommend to do monthly that will refresh your network equipment and keep it running smoothly.

**Step 1.** On the back of the router you'll see an Ethernet cable (looks like a large phone cord) plugged into a port that's titled one of the following: "WAN", "Internet", or it may just have a picture of a globe over it. Unplug this cable and then plug it back into the same port it was removed from, if it's a solid connection you'll hear a clicking sound.

**Step 2.** Once the cord is plugged back in, follow the cord to the other end and you'll see the ONT device. The device looks like a small white brick with three lights on it titled: "LAN", "Fiber", and "Power". On one end of the device you'll see two cords plugged into it, one is for power and one for the internet. Unplug the Ethernet cord (black phone-like port titled "LAN") and then plug it back into the same port, if it's a solid connection you'll hear a clicking sound.

**Note:** *DO NOT UNPLUG THE FIBER LINE* from the back of the ONT. This connection can be easily damaged and cause harm to your eye's if you look directly into it.

**Step 3.** After you plug the Ethernet cord back in, power cycle the ONT and router. Unplug the power cord from the ONT and router for a minimum of 15 seconds. This will cause both devices to do a full system check when they power back up (It may take 1-2 minutes for them to fully power up).