

New Amplex Email System Features

The Amplex email system is undergoing an dramatic upgrade on the night of March 31st 2020. This upgrade has many improvements including the following:

- Faster performance
- Improved spam detection
- User controlled approved and denied mailers list (whitelist/blacklist)
- Larger e-mail attachments (up to 20mb)
- Improved Webmail interface with Mobile Optimized site
- Out of office responders / Vacation away messages

Along with the improvements listed above is a host of behind the scenes upgrades to meet and exceed industry best practices on e-mail security and reliability.

FAQ

Question: Will all of my e-mail automatically move over to the new system?

Answer: Yes, Amplex is migrating all e-mail automatically to the new system for you.

Question: Does this upgrade mean my bill is going to change for my e-mail?

Answer: Absolutely not! There is no charge for this upgrade, it is being done as part of Amplex's continued focus on improving the systems and services we deliver to our customers.

Question: What username should I be using for the new e-mail system?

Answer: Use your full e-mail address as your username. Ex: If your e-mail is johndoe@amplex.net your old username was johndoe, your new username will be johndoe@amplex.net