

## Contact Us

We value our customers and your Internet experience is very important to us. We are available 24 hours a day 7 days a week to handle any concern you have. Our phone numbers and e-mail address are listed below. If you call us simply press 2 for billing questions, 3 for sales related questions or 4 for technical support.

Hate automated phone systems and just want to speak to someone? We know how you feel! If you want to skip the menu and reach someone right away just press 0.

If you want to e-mail us we're always available. [Support@amplex.net](mailto:Support@amplex.net) is our preferred address for support requests as messages sent to support reach everyone on our support team " so you are not waiting for an individual who may be out of town or on vacation to respond.

Check out our Blog for information about new services, and general information. We invite you to not only read the posted articles, but post questions and comments of your own. You can view our network status [here](#).

### Mailing Address

Amplex Internet  
22690 Pemberville Rd  
Luckey, OH 43443

### Public Office Hours

Monday " Friday 7:00 a.m. " 8:00 p.m.  
Saturday & Sunday 9:00 a.m. - 5:00 p.m.

### 24/7 Support Numbers

419-837-5015 (Luckey)  
888-419-3635 (Toll Free)  
567-249-0087 (Fax)

### General Support and Technical Questions:

[support@amplex.net](mailto:support@amplex.net)

### Sales and Marketing Inquiries:

[brian.hintze@amplex.net](mailto:brian.hintze@amplex.net)

### Billing Issues and Questions:

[billing@amplex.net](mailto:billing@amplex.net)

### Installation Procedures and Feedback:

[rhill@amplex.net](mailto:rhill@amplex.net)