

Amplex Phone Support

Welcome to the Phone Support section of the Amplex Phone Support site. Below you will find manuals, self help articles, and videos which cover many common questions. As always Amplex offers no charge support for all of our residential and business phone customers via phone by calling 419-837-5015 or by e-mail at support@amplex.net

User Manuals]

Note: Since Amplex phone offers many customization and options your personal or organizations phone setup may not exactly match the user guides below. If you have any questions when reviewing the phone manuals please contact us as all Amplex phone services include free unlimited support.

Residential Customers

[Phone Portal User Guide\]](#)

Business Customers

[Simple User Level Phone Portal Guide - \(Most business Users\)\]](#)

[Office Manager Phone Portal Guide - \(Most business office managers\)\]](#)

Help Articles

Residential Customers

[Residential Phone: How To Setup & Check Voicemail\]](#)

[Residential Phone: How To Manage Call Forwarding\]](#)

[Residential Phone Feature and Star Codes\]](#)

[Phone Battery Backup Information\]](#)

[Click here for full list of residential phone articles](#)

Business Customers

[Business Phone Feature and Star Codes\]](#)

[Yealink VoIP Phone User Manuals\]](#)

[SnapMobile Smartphone App Setup & Questions\]](#)

[Click here for a full list of business phone articles](#)

Videos

Business Customers

[Business Phone Training Videos](#)